|  |
| --- |
| survey: YOUR EXPERIENCE WITH THE PROSECUTOR’S OFFICE |

We are seeking your participation in this survey to help us learn how well our prosecutors and staff responded to your needs. Please answer each of the items as best you can. Please provide any additional thoughts on your experiences. **Thank you!**

**Section A: Background Information**

A1. Who was your main contact at the prosecutor’s office? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

A2. Which prosecutor(s) handled your case?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\*Note: Large prosecutor offices may want to provide a list from which to choose.

* Check here if you do not recall the name of the prosecutor: □

A3. Were you the victim in the case or are you representing a victim who is unable to complete this questionnaire?

□Victim □ Victim’s representative

A4. What is the gender of the victim? \_\_\_ Female \_\_\_ Male

A5. How do you identify yourself? \_\_\_ American Indian or Alaska Native \_\_\_ Asian \_\_\_ Black or African American \_\_\_ Hispanic or Latino \_\_\_ Native Hawaiian or Other Pacific Islander \_\_\_ White \_\_\_Mixed Race \_\_\_ Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

A6. Did you appear in court for this case? \_\_\_Yes \_\_\_No

**Section B: Interaction with the Prosecutor’s Office**

*(Circle the number that best fits your response.)*

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Staff from the prosecutor’s office:** | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Not Applicable |
| B1. | Listened to my concerns. | 1 | 2 | 3 | 4 | 5 | □ |
| B2. | Treated me with courtesy and respect. | 1 | 2 | 3 | 4 | 5 | □ |
| B3. | Promptly returned my telephone calls or email requests. | 1 | 2 | 3 | 4 | 5 | □ |
| B4. | Gave me sufficient time to explain and clarify information. | 1 | 2 | 3 | 4 | 5 | □ |
| B5. | Took into account my medical or physical needs. | 1 | 2 | 3 | 4 | 5 | □ |
| B6. | Explained the process and answered my questions. | 1 | 2 | 3 | 4 | 5 | □ |
| B7. | Considered my concerns and desires in how the case was handled. | 1 | 2 | 3 | 4 | 5 | □ |

**Section C: Interviews and Preparing for Court**

*(Circle the number that best fits your response.)*

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Staff from the prosecutor’s office:** | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Not Applicable |
| C1. | Interviewed me in a quiet place, without interruptions from cell phones. | 1 | 2 | 3 | 4 | 5 | □ |
| C2. | Interviewed me at my home or place of residence. | 1 | 2 | 3 | 4 | 5 | □ |
| C3. | Talked to me one-on-one, without the presence of family and friends. | 1 | 2 | 3 | 4 | 5 | □ |
| C4. | Asked me if I would like a victim advocate to be present at important events, like interviews and courtroom appearances. | 1 | 2 | 3 | 4 | 5 | □ |
| C5. | Took me on a tour of the courtroom (if your case was heard in front of a judge). | 1 | 2 | 3 | 4 | 5 | □ |
| C6. | Offered me transportation to court if I needed it. | 1 | 2 | 3 | 4 | 5 | □ |
| C7. | Made sure I had a safe and comfortable place to wait for my turn in court. | 1 | 2 | 3 | 4 | 5 | □ |
| C8. | Made efforts to schedule appearances and testimony at times that best suited me. | 1 | 2 | 3 | 4 | 5 | □ |
| C9. | Took the time to go over my testimony before the court hearing. | 1 | 2 | 3 | 4 | 5 | □ |

Please provide any additional thoughts on your experiences.

**Thank you!**

Note to office staff: Provide directions on where/how to turn in form. Provide self-addressed stamped envelope if information should be sent by mail.