



SURVEY: YOUR EXPERIENCE WITH THE COURT

We are seeking your participation in this survey to help us learn how well the court—including judges and staff—responded to your needs in this court case. Please answer each of the items as best you can.

THANK YOU!

Note: If you are completing this survey on behalf of an older victim, witness or defendant, please mark responses that reflect this person's background and experiences. For example, enter the gender and ethnicity of the person you are representing rather than your own.

SECTION A: BACKGROUND INFORMATION

A1. Please check this box if you are completing the survey on behalf of an older person:

A2. What was the date of the last court hearing? ___ / ___ / ____

A3. Did you (or the person you are representing) appear in court as a victim, witness or defendant?

Victim Witness Defendant

A4. Have you had previous experiences with the court? Yes No

A5. What assistance, if any, did you (or the person you are representing) need to be able to fully participate in the hearing?

Assistance was needed with: (Please check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Mobility issues (wheelchair, walker, cane) | <input type="checkbox"/> Hearing the court proceedings |
| <input type="checkbox"/> Viewing or reading documents | <input type="checkbox"/> Language—an interpreter was needed |
| <input type="checkbox"/> Medical devices or conditions
(oxygen, medication) | <input type="checkbox"/> Timing of the hearings due to variations
in alertness |
| <input type="checkbox"/> The number and timing of court breaks. | <input type="checkbox"/> Other _____ |

Assistance from the court on any of these issues was not needed

A6. What is your Gender? Female Male

A7. How do you identify yourself?

- | | |
|---|--|
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Asian |
| <input type="checkbox"/> Black or African American | <input type="checkbox"/> Hispanic or Latino |
| <input type="checkbox"/> White | <input type="checkbox"/> Native Hawaiian or Other Pacific Islander |
| <input type="checkbox"/> Mixed Race | <input type="checkbox"/> Other _____ |



SURVEY: YOUR EXPERIENCE WITH COURT, CONT

1 = Strongly Disagree
2 = Disagree

3 = Neither Agree nor Disagree
4 = Agree

5 = Strongly Agree
☐ = Not Applicable

SECTION B: ACCESS TO THE COURT

(Circle the number that best fits your response.)

B1.	Finding the courthouse was easy.	1	2	3	4	5	☐
B2.	I was able to enter the courthouse with little difficulty.	1	2	3	4	5	☐
B3.	I easily found the courtroom I needed.	1	2	3	4	5	☐
B4.	I had a safe and comfortable place to wait for my turn in court.	1	2	3	4	5	☐
B5.	Court staff made efforts to help me with mobility issues.	1	2	3	4	5	☐
B6.	Court staff helped me with medical issues so that I could be comfortable.	1	2	3	4	5	☐
B7.	The court made efforts to hold hearings at times that best suited me.	1	2	3	4	5	☐
B8.	I could hear what was going on in the court.	1	2	3	4	5	☐
B9.	I understood what was happening in the court.	1	2	3	4	5	☐
B10.	The amount of time I spent in court was reasonable.	1	2	3	4	5	☐
B11.	I was treated with courtesy and respect.	1	2	3	4	5	☐

SECTION C: FAIRNESS

(Circle the number that best fits your response.)

C1.	The way my case was handled was fair.	1	2	3	4	5	☐
C2.	The judge listened to my side of the story before he or she made a decision.	1	2	3	4	5	☐
C3.	The judge had the information necessary to make good decisions about my case.	1	2	3	4	5	☐
C4.	The judge treated everyone involved in the case fairly.	1	2	3	4	5	☐
C5.	As I leave the court, I know what to do next about my case.	1	2	3	4	5	☐

Please provide any additional thoughts on your experiences.

Note to court staff: Provide directions on where/how to turn in form.
Provide self-addressed stamped envelope if information should be sent by mail.

